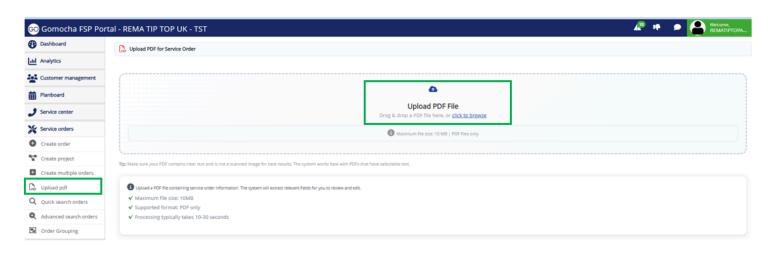
Intelligent PDF Processing with Automatic Work Order Creation

Last updated by | David Mishler Gomocha | Oct 8, 2025 at 10:49 AM GMT+2



Turn Documents into Work Orders Instantly with Intelligent PDF Processing

42240 As an organization I would like that PDF documents get interpreted and a work order get created with content from the PDF Ready For QA



Description

Efficiency

• Turn Documents into Work Orders Instantly

What it is

• Intelligent PDF Processing with Automatic Work Order Creation

What it does

 Reads PDF documents using OCR technology and automatically creates work orders from the extracted information, handling both digital and scanned documents with smart field mapping.

Why it Matters

Manual data entry from PDFs kills productivity and introduces errors. When maintenance requests arrive as
documents, someone has to read through them and type everything into the system. That's slow, boring
work that leads to mistakes and delays.

Value

- Eliminates manual data entry from documents
- Reduces errors from misreading or mistyping information
- Speeds work order creation from hours to minutes
- Handles both digital and scanned documents automatically
- Provides audit trails for document processing

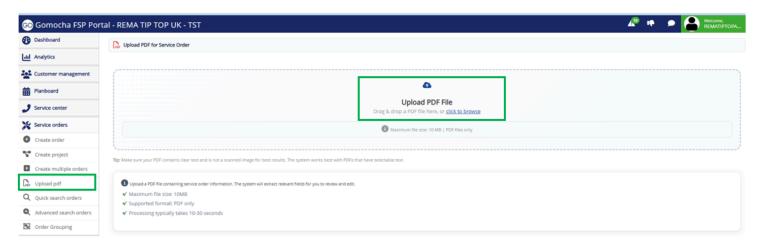
Where it Fits in Gomocha FSP

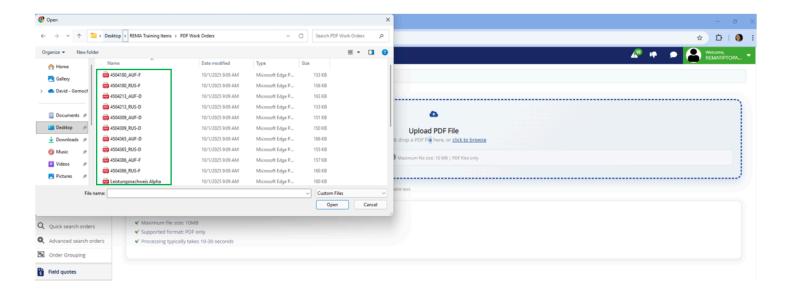
• Digital Transformation

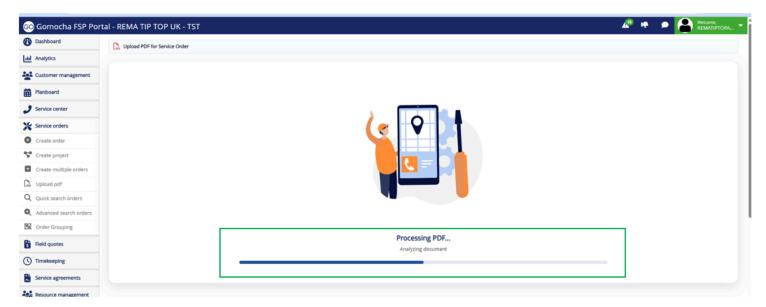
Usage Steps

Uploading PDF File

- In the Gomocha FSP Portal, go to Service Orders.
- Select Upload PDF.
- Either **drag and drop** the PDF into the upload area, or click **"Browse"** to select the file from your computer.
- Gomocha FSP will then analyze and process the uploaded PDF.

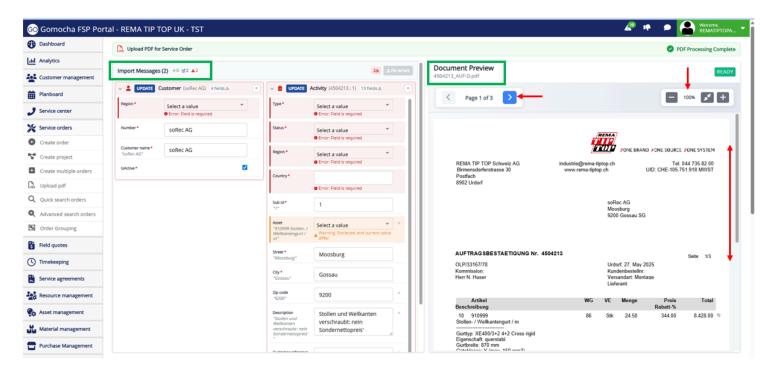


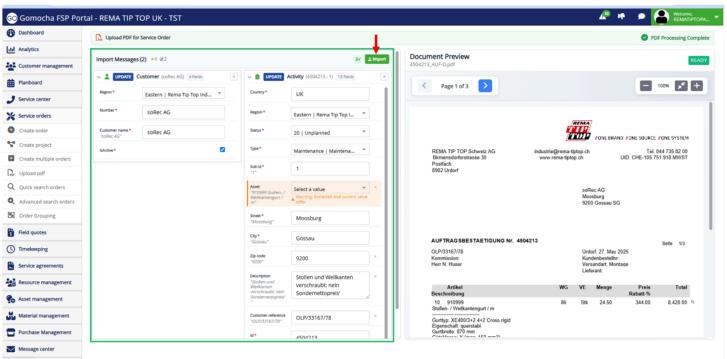


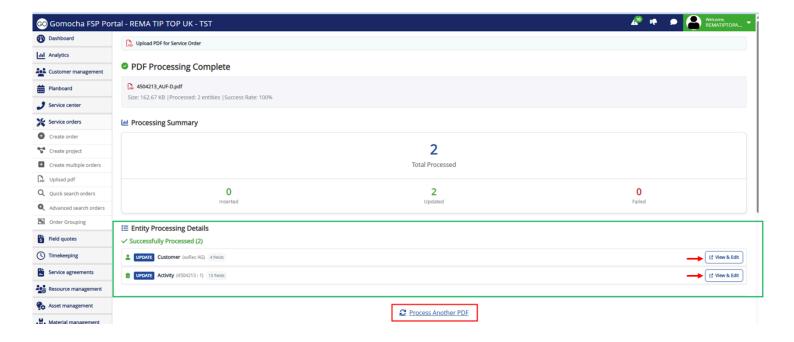


Import Messages & Document Preview Screen

- **Document Preview** View the uploaded PDF and compare it against the imported fields shown in the **Import Messages** panel.
- Import Messages Review the work/service order information imported from the PDF into Gomocha FSP.
 - Any required fields not available in the PDF will appear as errors and must be completed by the user.
 - If Gomocha FSP detects multiple possible entities (e.g., a new customer), they will be displayed side by side for selection.
- Import Once all fields are complete, click the green Import button to create and import the entities (Customer and Work Order) into Gomocha FSP
- PDF Processing Complete Review the summary of entities processed from the PDF.
 - Users can View & Edit processed entities.
 - To begin again, select **Process Another PDF**.







New Work/Service Order and Customer in Portal

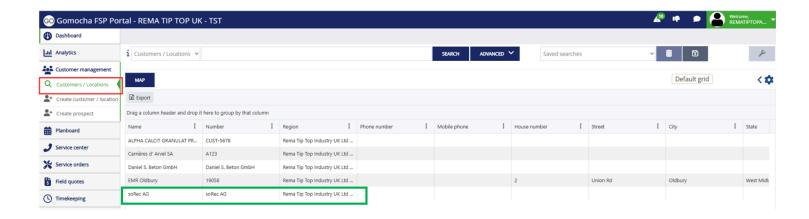
Planboard

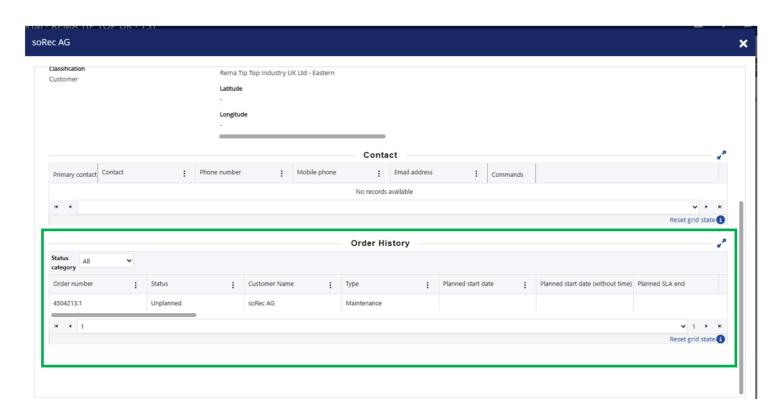
• The imported work order can now be searched and scheduled on the **Planboard**.



Customer Management

- If a new customer was created, the customer is automatically created and added to **Customer Management**.
- Customer's **Order History** is updated to include the imported work order.





Relevant Documentation