

Customer Portal: Asset Editing

Last updated by | David Mishler Gomocha | Oct 1, 2025 at 11:45 AM GMT+2



Customer Portal: Asset Editing

 41100 As a FSP Customer Portal users I would like to be able to adjust asset data | Done

Description

Efficiency

- Let Customers Manage Their Own Asset Data

What it is

- Customer Portal Asset Editing

What it does

- Allows Customer Portal users to update specific asset information like names, locations, and notes while protecting critical system fields from unauthorized changes through configurable field permissions.

Why it Matters

- Customers know their assets better than anyone, but they shouldn't have to call you every time they need to update basic information. When customers can't edit their own asset data, simple changes become support tickets that waste everyone's time.

Value

- Reduces support tickets for simple data updates
- Improves data accuracy with customer-maintained information
- Faster asset information updates without staff involvement
- Configurable permissions protect sensitive system data
- Complete audit trail of customer-made changes

Where it Fits in Gomocha FSP

- Customer Portal-Digital Transformation
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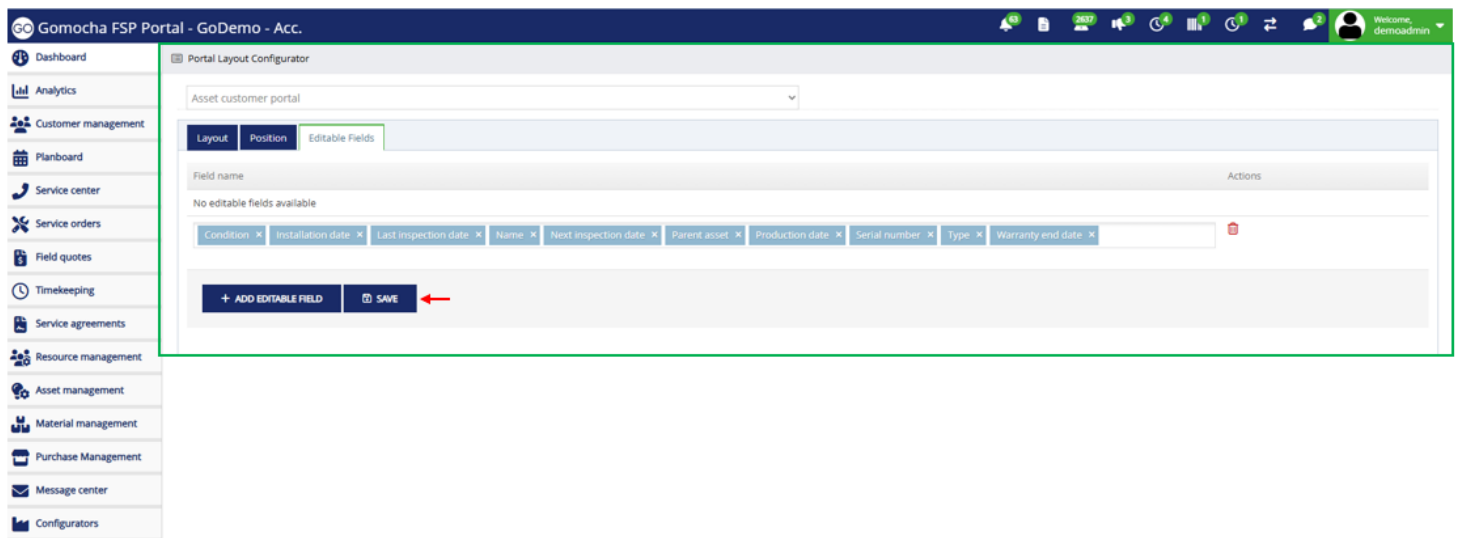
Configuration Steps

Enable Editable Fields

- Go to **Gomocha FSP Portal > Configurators > Portal Layout Configurator**.
- Select **Asset Customer Portal**.
- Open **Editable Fields**.
- Click **Add Editable Fields**.
- **Save** the changes.

Note: The following fields are not editable:

- Asset Type
- Asset Condition
- Parent Asset
- Contracts



Output

Verify Editable Fields

Fields will be editable according to the settings defined in the Portal Layout Configurator

Order History

Loading order history.

Asset information

Name

Cooking unit

Type

Cooking unit

Serial number

U24

Next inspection date

Parent asset

Customer Name

B&B

Customer reference

Other details

Last inspection date

Warranty end date

Condition

Contracts

Type	Description	Start	End
Maintenance	Tail	Dec 16, 2024	Dec 16, 2025

Installation date

Production date

Asset information

Name

Cooking unit

Type

Cooking unit

Serial number

U24

Next inspection date

Parent asset

Customer Name

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Other details

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Condition

Select value from the list

Contracts

Type	Description	Start	End
Maintenance	Tail	Dec 16, 2024	Dec 16, 2025

Installation date

Production date