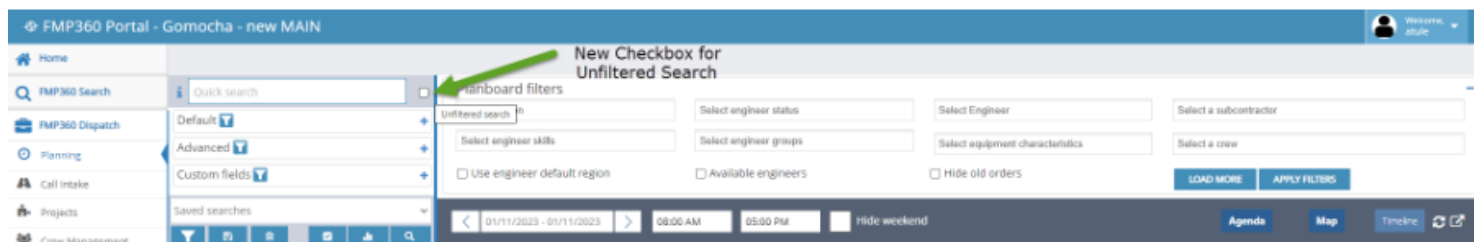


Unfiltered Quick Search

Last updated by | David Mishler Gomocha | May 7, 2025 at 10:26 AM GMT+2

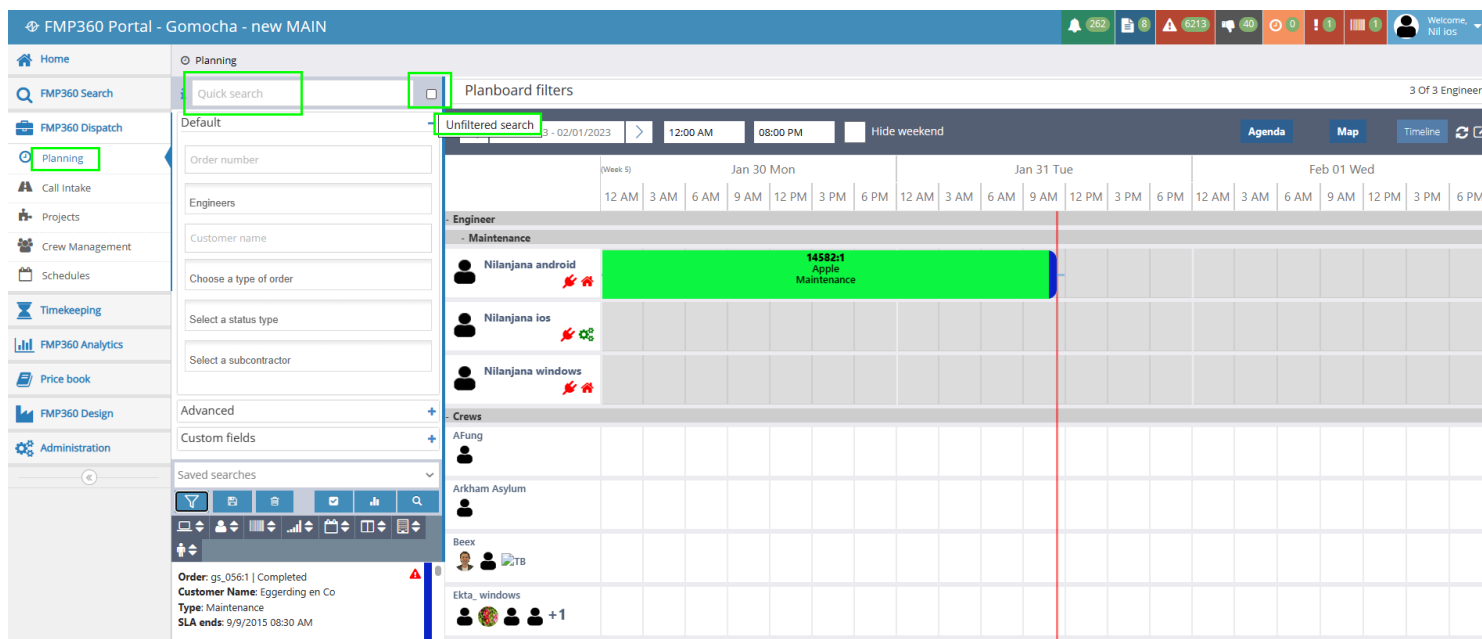


Unfiltered Quick Search



- FMP360 Portal has the ability to perform an **unfiltered quick search** where it will ignore the other search filters.
- This functionality is available in:
 - Planboard
 - Call Intake (**Service Center in New Portal Menu**) > Customer tab
 - Call Intake (**Service Center in New Portal Menu**) > Asset tab.

Quick Search: Planboard



FMP360 Dispatch > Planning > Next to 'Quick Search' select 'unfiltered search' checkbox.

FMP360 Portal - Gomocho - new MAIN

Home | Planning | FMP360 Search | Quick search | Planboard filters | 3 Of 3 Engineers

01/30/2023 - 02/01/2023 | 12:00 AM | 08:00 PM | Hide weekend | Agenda | Map | Timeline

Order number
 Engineers
 Appli
 Maintenance *

Select a status type
 Select a subcontractor

Advanced
 Custom fields
 Saved searches

Order: 1023 | Cancelled (H)
 Customer Name: Eggerding en Co
 Type: Maintenance
 SLA ends: 4/10/2017 11:05 PM
 Order: 1024 | Cancelled (H)
 Customer Name: Eggerding en Co

Engineer

Maintenance

Nilanjana android 14582-1 Apple Maintenance

Nilanjana ios

Nilanjana windows

Crews

Afung

Arkham Asylum

Beex

Ekta_windows +1

Ekta_4

Add search filters like Customer Name, Status Type, type of order etc

FMP360 Portal - Gomocha - new MAIN

262 6213 40 0 1 1 1 Welcome Nil Jos

Home Planning

FMP360 Search 15288 Planboard filters 3 Of 3 Engineers

FMP360 Dispatch

Planning

Call Intake

Projects

Crew Management

Schedules

Timekeeping

FMP360 Analytics

Price book

FMP360 Design

Administration

Order number

Engineers

Apple

Maintenance

Select a status type

Select a subcontractor

Advanced

Custom fields

Saved searches

Order: 15288:1 | Planned
Customer Name: Acura
Type: Installation
SLA ends: 2/1/2023 11:24 AM

15288:1 Apple Maintenance

Engineer

- Maintenance

Nilanjana android

Nilanjana ios

Nilanjana windows

Crews

AFung

Arkham Asylum

Beex

Ekta_windows

Ekta_4

01/30/2023 - 02/01/2023 12:00 AM 08:00 PM Hide weekend Agenda Map Timeline

(Week 5) Jan 30 Mon Jan 31 Tue Feb 01 Wed

12 AM 3 AM 6 AM 9 AM 12 PM 3 PM 6 PM 12 AM 3 AM 6 AM 9 AM 12 PM 3 PM 6 PM 12 AM 3 AM 6 AM 9 AM 12 PM 3 PM 6 PM

Order: #15288:1

Order Registrations Customer Questionnaire Status history

Status

Fixed timeslot
No

Timeslot startdate
-

Timeslot enddate
-

Status
Planned

Status date and time
1/31/2023, 11:20 AM

Order Data

Order Number
15288 : 1

Customer
Acura

Assets
-

Reported time
1/31/2023, 11:19 AM

Type
Installation

Priority
-

CHANGE STATUS TO

Order Planning

Project info
-

Engineer group
Maintenance

Default warehouse for engineer
-

Override auto-added skills
No

Engineers
Nilanjana ios

The preferred user and user are different

Recurring order
No

Appointment Fixed?
No

Engineer Fixed?
No

Scheduled start date & time
1/31/2023, 11:24 AM

Scheduled end date & time
1/31/2023, 12:24 PM

Duration
000:01:00

Shown as days.hours:minutes

Address and contact data

Predefined addresses
-

Street
Polk St

House Number
3500

City
Riverside

Zip Code
92505

Region
Ontario

Country
United States

State
CA

Additional Address Info
-

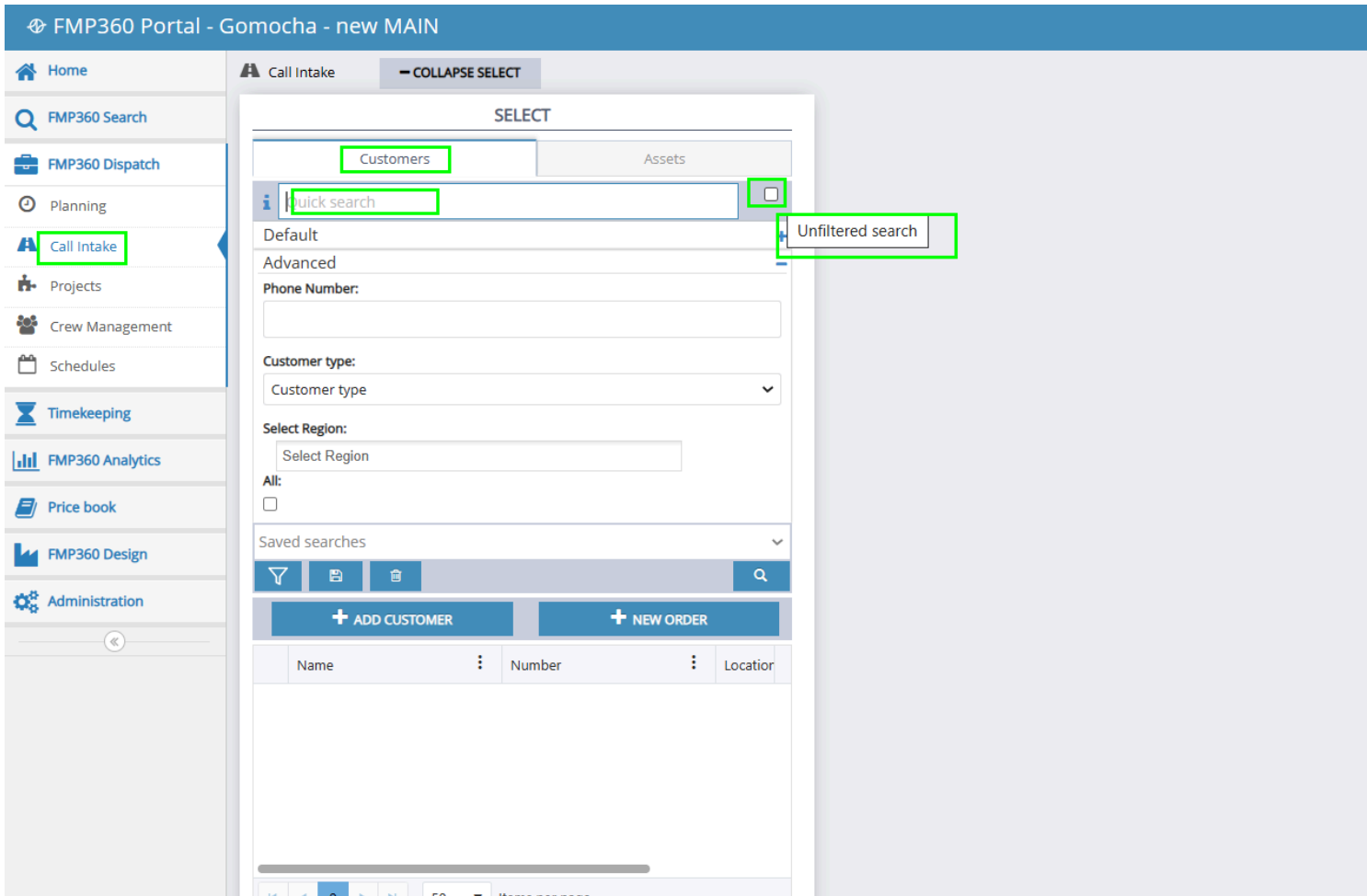
Latitude
33.90299905

Longitude
-117.467039648338

ORDERS NEARBY COPY

Perform an unfiltered Quick Search (checkbox is checked) > Verify other search filters are ignored. Verify results are accurate

Quick Search: Call Intake Customer (Service Center in New Portal Menu)



Call intake > Customer tab > Next to 'Quick Search' select 'unfiltered search' checkbox

- Home
- FMP360 Search
- FMP360 Dispatch
- Planning
- Call Intake
- Projects
- Crew Management
- Schedules
- Timekeeping
- FMP360 Analytics
- Price book
- FMP360 Design
- Administration

Call Intake **- COLLAPSE SELECT**

SELECT

Customers Assets

Quick search

Default +

Advanced -

Phone Number:

Customer type:

Select Region:

All:

Saved searches

+ ADD CUSTOMER + NEW ORDER

Name	Number	Location
Acura	Acura_Id	Polk St 3
Apple	3	3270 Inl
BMW	BMW_Id	Ocean F
Covid	C1	3500 ha
Dell	Dell	Inland F

1 50 Items per page

Add search filters like Customer Name, Status Type, type of order, region etc

FMP360 Portal - Gomocha - new MAIN

Home | Call Intake - COLLAPSE SELECT

FMP360 Search | FMP360 Dispatch | Planning | Call Intake | Projects | Crew Management | Schedules | Timekeeping | FMP360 Analytics | Price book | FMP360 Design | Administration

SELECT

Customers | Assets

Sony

Default +
Advanced -

Phone Number:

Customer type: Customer type

Select Region: Ontario

All:

Saved searches

+ ADD CUSTOMER | + NEW ORDER

Name	Number	Location
Sony	Sony	Haven 3

FMP360 Portal - Gomocha - new MAIN

Home | Call Intake - COLLAPSE SELECT

FMP360 Search | FMP360 Dispatch | Planning | Call Intake | Projects | Crew Management | Schedules | Timekeeping | FMP360 Analytics | Price book | FMP360 Design | Administration

SELECT

Customers | Assets

Sony

Default +
Advanced -

Phone Number:

Customer type: Customer type

Select Region: Ontario

All:

Saved searches

+ ADD CUSTOMER | + NEW ORDER

Name	Number	Location
Sony	Sony	Haven 3

50 Items per page

CUSTOMER DETAILS

+ NEW PROJECT | + NEW ORDER | + CREATE MULTIPLE ORDERS | + ADD ASSET | # OPEN QUOTES | # PRICE BOOK

Customer data	Address	Communication
Name: Sony	Street: Haven	Phone: -
Number: Sony	House number: 3400	Mobile phone: -
Relation number: -	Zip: -	Email: -
Parent customer: Customer type	City: Rancho Cucamonga	Allow inside sales: Yes
Tax exempt: No	Country: -	Allow e-mail: Yes
IsActive: Yes	State: -	Allow sign: Yes
Customer type: Customer	Additional Address Info: -	
Blocked?: No	Region: Rancho Cucamonga	
Skills: -	Latitude: -	
Language: -	Longitude: -	
Remarks: -		
Preferred engineer: -		
SLA response time: -		
Term of Payment: -		

Perform an unfiltered Quick Search (checkbox is checked) > Verify other search filters are ignored > Verify results are accurate

Quick Search: Call Intake Asset

- Home
- FMP360 Search
- FMP360 Dispatch
- Planning
- Call Intake
- Projects
- Crew Management
- Schedules
- Timekeeping
- FMP360 Analytics
- Price book
- FMP360 Design
- Administration

Call Intake **- COLLAPSE SELECT**

SELECT

Customers Assets

Honda

Advanced **▼**

Address:

Description: airpods

Contains:

Search only parent assets:

Default **+**

Saved searches **▼**

+ NEW ORDER

Name	Number	Location
▼ Acura	Acura_Id	Polk St
Description	Id	Location
Honda	Honda	

1 50 items per page

Same process applies

Note: Quick Search values cannot be saved