

Order Sync Status Icons

Last updated by | David Mishler Gomocho | May 6, 2025 at 2:29 PM GMT+2



Order Sync Status Icons

The icons below represent those displayed on the Order Registration screen in the Planboard. They indicate the synchronization status of each order.

Order sync is pending



Order sync is sending



Order sync has been received



Order sync was not sent



Order sync is unknown. This is usually a temporary state until the actual status is verified



Critical sync error. This is usually related to not having the most recent Gomocho FSP Version installed



When an order is opened from the Planboard or the Planboard Order Search, the sync status is displayed in the top-left corner next to the order number.

Order Data

Order Number	2482013 : 1
Assets	-
Status	Planned
Customer	-
Reported time	5/6/2025, 2:12 PM
Type	Failure
Priority	-
Skills	-
Status date and time	5/6/2025, 2:13 PM
Characteristics	-
Project Number	-
Name	-
Remark	-

Address and contact data

Street	q
House Number- House number addition-	
City	f
Zip Code	1
Region	Default
Country	Nederland
State	-
Latitude	52.132633
Longitude	5.291265999999999

Order Planning

Asset number	1
Maintenance Data	1
Engineer group	Default
Override auto-added skills	No
Engineers	GoDavidAdmin GoDavidAdmin
Default warehouse for engineer	-
Appointment Fixed?	No
Engineer Fixed?	No
Scheduled start date & time	5/6/2025, 2:15 PM
Scheduled end date & time	5/6/2025, 3:15 PM
Duration	000.01:00
SLA start date & time	5/6/2025, 2:17 PM
SLA end date & time	5/6/2025, 6:17 PM
SLA duration	000.04:00
Problem	-
Cause	-
Solution	-

Internal remark

CHANGE STATUS TO

ORDERS NEARBY

COPY