

Planboard Order Options: Basics

Last updated by | David Mishler Gomocha | May 6, 2025 at 11:14 AM GMT+2



Planboard Order Options: Basics

Once orders are created and sent to the Planboard, a variety of actions can be performed on them.

Planning Single Orders and Multiple Orders

Single Order Planning

Orders on the Planboard can be easily assigned to an engineer using a simple drag-and-drop method.

- Left-click the desired order in the **Order Search** panel.
- Drag and drop it onto the selected engineer's timeline.
- In the pop-up window, review the details and click **Confirm** to assign the order.
- The order is now planned on the engineer's timeline.

The screenshot displays the Gomocho FSP Portal interface. On the left is a navigation sidebar with categories like Dashboard, Analytics, Customer management, Planboard, Service center, Service orders, Field quotes, Timekeeping, Service agreements, Resource management, Asset management, Material management, Purchase Management, Message center, Configurators, Administration, and Integration. The main area is titled 'Planboard' and features a search panel with fields for Customer name, Order number, and Project Number. Below this are sections for 'Default' and 'Advanced' search criteria. To the right of the search panel are 'Planboard filters' including Select Region, Select engineer status, Select Engineer, Select a subcontractor, Select engineer skills, Select engineer groups, Select equipment characteristics, Select a crew, Use engineer default region, Available engineers, and Hide old orders. The main timeline view shows a grid for May 06, 2025, with columns for 8 AM, 9 AM, 10 AM, 11 AM, 12 PM, 1 PM, 2 PM, 3 PM, 4 PM, 5 PM, and 6 PM. A list of engineers is on the left of the timeline, including Arjan van der Linden, Bastiaan Pierhagen, Bopanna Muddiyada, Chris Dashiell, Christel Hijmans, David Mishler, Edouard Koozevstein, Frank Kuiper, Jayhanz Tallnes, and John Learned. A red arrow points from a selected order in the search panel to the timeline of Edouard Koozevstein.

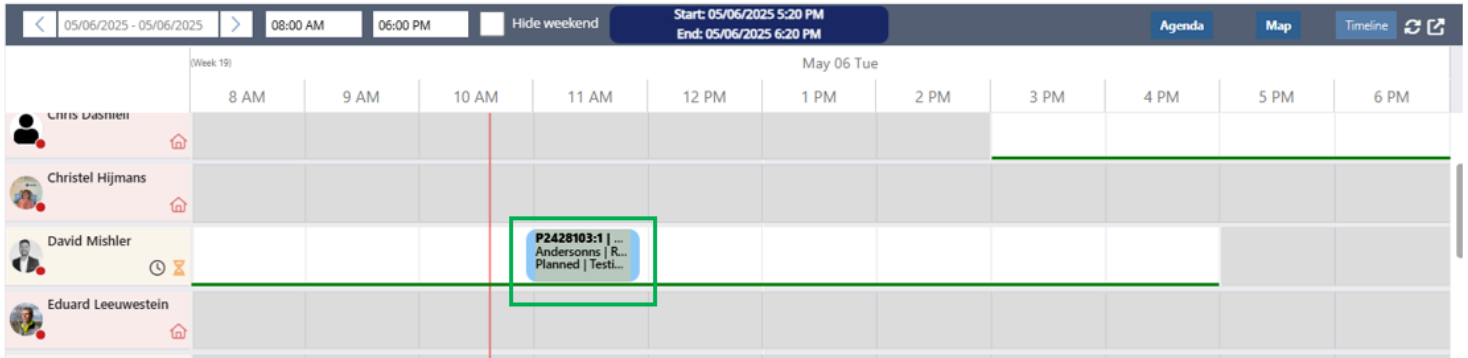
Order Confirmation - David Mishler

Adjust the start time
5/6/2025 10:40 AM

Order details

Travel start	Travel duration	Start	Duration	Order	Type	Status*	Internal remark	SLA start date & time	SLA end date & time	Warning
5/6/2025, 10:40 AM	000.00:00 <small>Shown as days.hours:minutes</small>	5/6/2025, 10:40 AM	000.02:00 <small>Must be in days.hours:minutes</small>	P2428057-4	Maintenance	Unplanned	-	10/25/2024, 7:49 PM	10/30/2024, 6:49 PM	

[SAVE](#)



Multi-Order Planning

Users can select and manage multiple orders at once, allowing for efficient bulk scheduling, assignment, or updates.

- Hold the **Shift** key and **left-click** to select multiple orders from the **Order Search** panel.
- Drag and drop the selected orders onto the engineer's timeline.
- In the pop-up window, review the details and click **Confirm** to assign the orders.
- The system will automatically place the orders on the engineer's timeline.

Gomocha FSP Portal - GoDemo - Acc.

Dashboard | Analytics | Customer management | Planboard | Service center | Service orders | Field quotes | Timekeeping | Service agreements | Resource management | Asset management | Material management | Purchase Management | Message center | Configurators | Administration

Planboard filters

Select Region | Select engineer status | Select Engineer | Select a subcontractor | 61 Of 61 Engineers

Select engineer skills | Select engineer groups | Select equipment characteristics | Select a crew

Use engineer default region | Available engineers | Hide old orders

[LOAD MORE](#) | [APPLY FILTERS](#)

05/06/2025 - 05/06/2025 | 08:00 AM | 06:00 PM | Hide weekend | Start: 05/06/2025 11:20 AM | End: 05/06/2025 12:20 PM | Agenda | Map | Timeline

	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM
Bopanna Muddiyada											
Chris Dashiell											
Christel Hijmans											
David Mishler											
Eduard Leeuwestein											

Planboard list:

- Order: P2428057 | 11 | Created | Type: Maintenance | SLA ends: 10/30/2024 06:49 PM
- Order: P2428057 | 8 | Created | Type: Maintenance | SLA ends: 10/30/2024 06:49 PM
- Order: P2428057 | 2 | Created | Type: Maintenance | SLA ends: 10/30/2024 06:49 PM
- Order: P2428057 | 6 | Created | Type: Maintenance | SLA ends: 10/30/2024 06:49 PM
- Order: P2428057 | 13 | Created | Type: Maintenance | SLA ends: 10/30/2024 06:49 PM

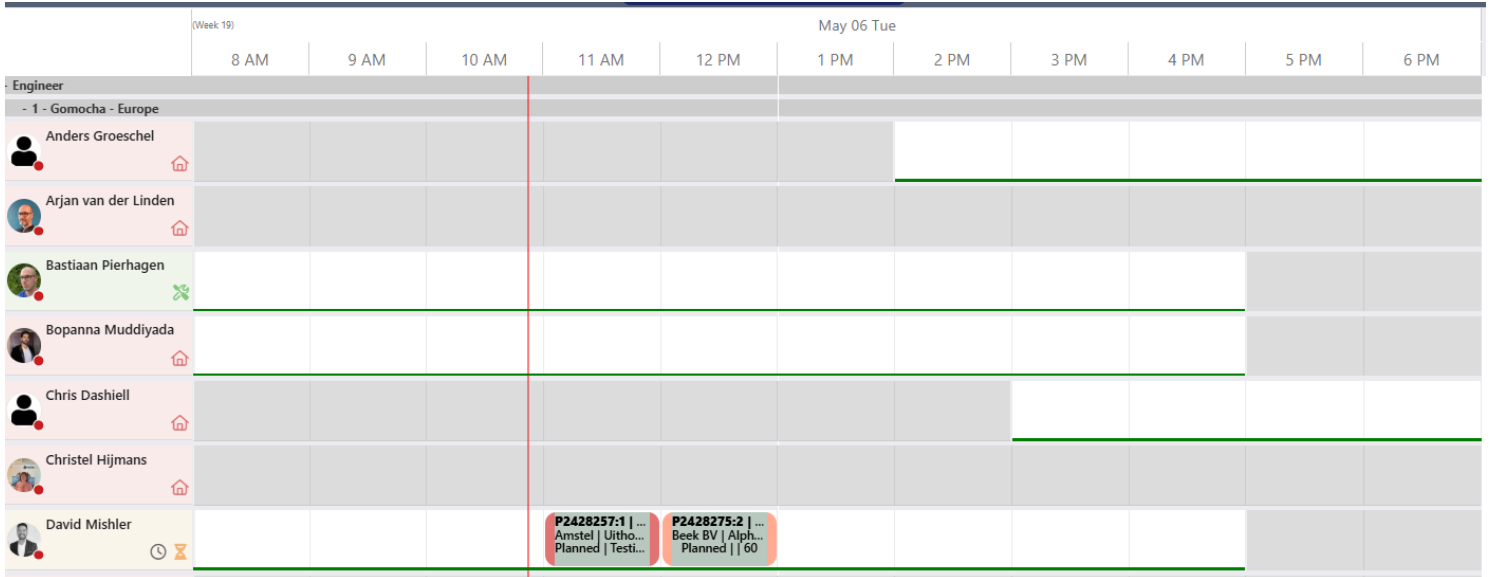
Order Confirmation - David

Adjust the start time
5/6/2025 11:05 AM

Order details

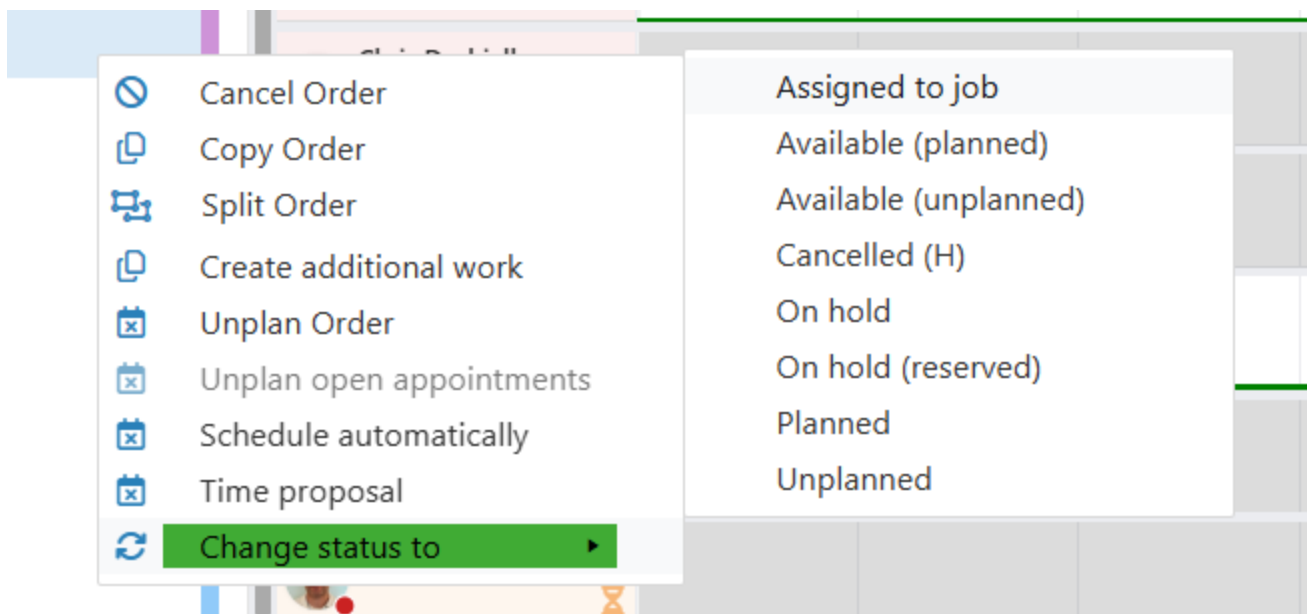
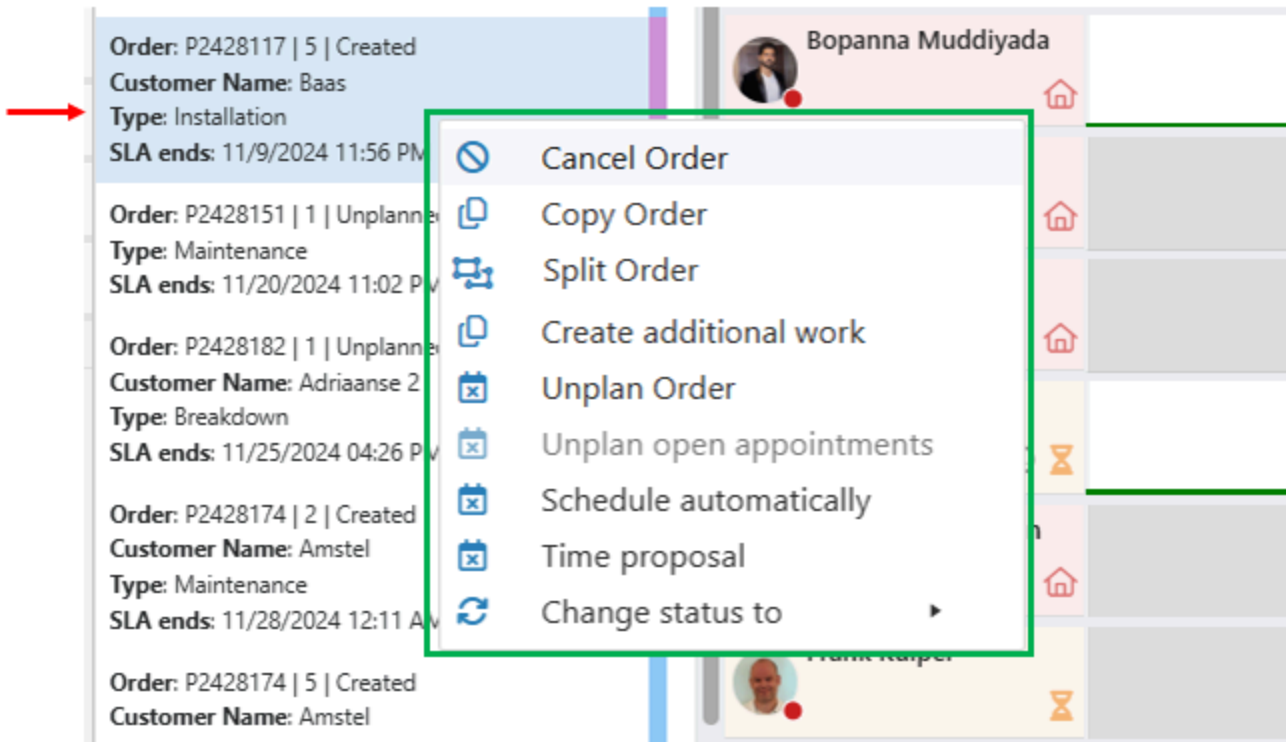
Travel start	Travel duration	Start	Duration	Order	Type	Status*	Internal remark	SLA start date & time	SLA end date & time	Warning
5/6/2025, 11:05 AM	000.00:00	5/6/2025, 11:05 AM	000.02:00	P2428057:2	Maintenance	Unplanned	-	10/25/2024, 7:49 PM	10/30/2024, 6:49 PM	
5/6/2025, 1:05 PM	000.00:00	5/6/2025, 1:05 PM	000.02:00	P2428057:6	Maintenance	Unplanned	-	10/25/2024, 7:49 PM	10/30/2024, 6:49 PM	

Use Engineer's Schedule (when available) SAVE









Order Context Menu in Order Search


Right-clicking an order in the Order Search opens a context menu with available actions users can perform on the selected order(s). If an option is grayed out, it means that action is not available for the selected order



Order Context Menu on the Planboard (After Planning)

Right-clicking an order on the Planboard opens a context menu with available actions users can perform on the selected order(s). If an option is grayed out, it means that action is not available for the selected order

-  Cancel Order
-  Copy Order
-  Unplan Order
-  Show on map
-  Fix appointment
-  Change status to ▶



P2353013:103 | Project |
 Holtrop Wassmer Wieringa & Van Veen | ROTTERDAM | 3062 PA
 Planned | check all assets | 480
  27 %


025 > 08:00 AM 06:00 PM Hide weekend Start: 05/06/2025 2:40 PM End: 05/06/2025 3:40 PM



(Week 19)

8 AM	9 AM	10 AM	11 AM	12 PM
			<p>p2216985:27 Maintenance Adriaanse Amsterdam 1059 BT Traveling 120</p>	

- Accepted
- Available (planned)
- Cancelled (H)
- Completed
- In progress
- More time required
- On hold (reserved)
- Planned
- Registration
- Reserved
- To Be Rescheduled
- Traveling
- Unplanned

P2353013:103 | Project |
 Holtrop Wassmer Wieringa & Van Veen | ROTTERDAM | 3062 PA
 Planned | check all assets | 480
  27 %

 Change status to ▶

P2353013:103 | Project |   3
 Holtrop Wassmer Wieringa & Va